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## **GLOSSARY**

Raiffeisen Online: internet banking service for carrying out banking operations

**Smart Mobile:** banking service, using the mobile phone to carry out banking operations through a dedicated application

**MFM:** multifunctional ATM-type electronic equipment with authentication based on a card issued by Raiffeisen Bank

**RECOM:** Trade Registry

Intra-group Payments: payments in euro from Raiffeisen Online/Smart Mobile where the beneficiary's bank belongs to Raiffeisen Bank International group

**Multiple Payments:** payments made through an electronic application that automatically processes payment files (e.g.: salary payments)

External lei Payments: lei payments to accounts opened in foreign banks

**OUR:** fee option for payments in foreign currency by which the payment authorizing officer bears all fees of correspondent banks, applicable only outside the European area

Intra-bank transaction: transfer within Raiffeisen Bank

Inter-bank transaction: transfer with another bank

**EPOS:** electronic device for accepting cards to payment (including cash withdrawal at the bank's counter)



1. CURRENT ACCOUNTS		
Current accounts		
Monthly maintenance	10 lei	
Account opening in branch (starting with the second account)	50 lei	
Client maintenance (monthly or at relationship closing)	0/50/250/500/1.000/5.000 lei	
Account statements via SWIFT	25 euro/month/account or 85 lei/month/account	
Duplicates	20 lei/document	

2. CASH OPERATIONS	Lei
Cash in at Raiffeisen Bank Smart Cashbox	4 lei/transaction
Cash in at Raiffeisen Bank Multifunctional machines	0,08% from the beneficiary account

3. INCOMINGS				
3.1 Incomings with payment orders	Intra-bank		Inter-bank	
Lei and foreign currency	0 lei		4 lei	
3.2 Incomings via debit instruments, payable in lei				
Cheques, bills of exchange and promissory notes presented for collection	5 lei		8 lei	
Remittances through branches	50 lei/month			
Incomings	0 lei	Electro	nic: 0 lei	Paper: 4 lei



4. PAYMENTS*	Raiffeisen Online/Multicash/MT101		
4.1 Payment orders			
Intra-bank	2 lei		
Inter-bank:			
- lei and SEPA	0,10% min. 25 max. 100 lei		
- in foreign currency, non-SEPA	0,13% min. 75 max. 1.000 lei		
- intra-group payments in euro, the beneficiary's bank is part of the Raiffeisen Bank International Group	0,08% min. 20 max. 80 lei		
Other fees			
SWIFT - aplicable only to non-SEPA	50 lei/payment		
Urgency	250 lei		
OUR	100 lei		

Processing fees for inter-bank payments in lei through the SENT clearing system (Transfond) and the REGIS settlement system (BNR) are included in the rates shown above (see Chapter 8)

4.2 Payments via debit instruments, payable in lei	Intra-bank	Inter-bank	
		Electronic settlement	Paper settlement
Up to 50.000 lei	5 lei	8 lei	8 lei
Over 50.000 lei		16 lei	
4.3 Direct Debit/Fix Pay - payments	1,5 lei	/payment	



5. ELECTRONIC BANKING		
5.1 Raiffeisen Online Plus		
Monthly fee (3 tokens included)	15 euro	
Additional token	25 euro (VAT included)	
5.2 Raiffeisen Smart Mobile		
Monthly fee	5 lei	
5.3 Multicash		
Monthly fee	50 euro or lei equivalent	
Assistance at the client's premisses	20 euro/hour or equivalent	
5.4 Free-Way - payment confirmation at customs point		
Monthly fee	85 lei or 25 euro/customs point	
5.5 MT 101		
Implementation/modifications	30 euro or 130 lei	
Monthly fee	10 euro or 45 lei	

6. TRADE FINANCE		
6.1 Collections		
Clean Collection (Bills of exchange, Promissory Notes)		
Advising	0,10% min. 50 euro max. 500 euro	
Payment	0,15% min. 30 euro max. 1.500 euro	



Import Documentary Collections	
Advising	0.15% min. 50 euro max. 500 euro
Payment	0,15% min. 30 euro max. 1.500 euro
	r
Amendments/Documents returned unpaid	25 euro
Release of documents "free of payment"	0,10% min. 30 euro max. 500 euro
Release of goods consigned to the order of the bank	0,10% min. 50 euro
Export Documentary Collections	
Remittance of documents for payment/acceptance	0,15% min. 50 euro max. 750 euro
Remittance of documents "free of payment"	0,10% min. 30 euro max. 500 euro
Amendments/Documents returned unpaid	25 euro
6.2 Documentary Credits	
Import Documentary Credits	
Issuing/Increasing/Validity extension	0,20% per quarter or fraction thereof, min. 100 euro/quarter or fraction thereof
Payment/Negotiation/Handling	0,20% min. 75 euro
Acceptance/Deferred payment	0,15% per quarter or fraction thereof, min. 100 euro/quarter or fraction thereof
Amendment	50 euro, applicable to any type of amendment (for extension of validity and increase of amount the commission will be applied in addition to the standard commissions for issuance/extension of validity/increase of amount)
Cancellation/Documents returned	50 euro
Discrepancy fee	100 euro
Draft	50 euro in case the client does not require the issuance of the letter of credit after max 3 months
Export Documentary Credits	
Advising/Increasing/Transfer	0,10% min. 75 euro
Confirmation	0,25% per quarter or fraction thereof, min. 100 euro/quarter
Confirmation	or fraction thereof, negotiable based on the risk of issuing bank rating
Payment/Negotiation/Handling	0,20% min. 75 euro
Acceptance/Deferred payment	0,15% per quarter or fraction thereof, min. 100 euro/quarter or fraction thereof
Pre-check of documents	50 euro



Amendments/Cancellation	50 euro	
Assignment		
Notification	0,10% min. 75 euro	
Amendments/Cancellation	30 euro	
Payment under assignment	0,10% min. 50 euro max. 2.000 euro	
Discounting		
Letter of credit discounting	Negotiable, min. 100 euro/quarter or fraction thereof	
6.3 Letters of Guarantee		
Guarantees Issued		
Issuing/amount increasing/validity extension for letters of guarantee with bank's standard text	0,25% per quarter or fraction thereof, min. 50 euro/quarter or fraction thereof	
Issuing/amount increasing/validity extension for the letters of guarantee with non-bank's standard text	0,50% per quarter or fraction thereof, min. 75 euro/quarter or fraction thereof	
Amendments***	30 euro	
Urgent processing commission for issuance/amendment	30 euro	
Claim	0,20% min. 200 euro	
Guarantees Received		
Advising/Increasing	100 euro	
Amendment/Cancellation	50 euro	
Claim	0,10% min. 75 euro	
6.4 Performance guarantee accounts		
Opening and maintenance/validity extension/amount increasing of account	0,10% per year or year fraction, min. 120 lei/year or year fraction	
Amendments	50 lei applicable to any type of amendment (for extension of validity and increase of amount the commission will be applied in addition to the above commission)	
Claim	0,10% min 120 lei	
6.5 Other commissions related to Trade Finance products		
SWIFT charges	10 euro/page	



# 7. OTHER SERVICES

Service	Fee
Conditional/Documentary payment orders - endorsement/issuance	0,10 % min. 75 euro max. 1.000 euro, plus SWIFT
Investigations/Cancellation/Amendment/Return of Conditional Payment Orders	25 euro
Garnishment payments	50 lei
Issuing capital confirmation by the bank	Free of charge
Letters of Recommendation/Account balance confirmation for audit purposes/Signature verification at client's request	60 euro or lei equivalent (VAT included)
CIP data base inquiries at the releasing of crossed cheques	10 lei
CIP data base inquiries at client's request through Raiffeisen Online	Free of charge
Storage of debit instruments (up to 120 days until due date)	Free of charge
Debit Instrument Cancellation	10 lei
Debit Instruments refused for payment	25 lei/refusal
Debit Instruments Delivery (fees applied with a second delivery in the same month)	12 lei
Investigations/Cancellation/Amendment/Return of incomings/payments for national transactions in lei	10 lei
Investigations/Cancellation/Amendment/Return of incomings/payments for external transactions in lei and for transactions in foreign currency	25 euro
Investigations of documents and transactions older than 3 months	15 euro or lei equivalent



RECOM online interrogation tax (a/c opening/client data update) for legal entities	30 lei (VAT not applicable)
Safe keeping of the values in the safety boxes	90 lei/month + VAT
Transmission via SWIFT	60 euro, exclusive VAT

8. PROCESSING FEES THROUGH THE SENT CLEARING SYSTEM (TRANSF	OND)/REGIS SETTLEMENT SYSTEM (BNR)	
8.1 Fees charged for processing through the SENT clearing system per incoming	operations in lei through debit instruments	
Incoming through debit instruments drawn in new format - electronic clearing	0,88 lei	
8.2 Fees charged for processing through the SENT clearing system per lei incoming operation through Direct Debit		
Collection through interbank direct debit (applied to the beneficiary)	0,45 lei	
8.3 Fees charged for processing through the SENT clearing system per payments in lei through Payment order		
Low value payment orders (<50,000 lei)	0,51 lei	
8.4 Fees charged for processing through the REGIS settlement system per payments in lei through Payment order		
High value payment orders (≥50,000 lei) or urgent payments orders (irrespective of the value)	6 lei	



1.50% min 3 lei

### 9. MERCHANT ACQUIRING SERVICES

For merchant acquiring services through POS and/or e-commerce will be required a custom offer, to assigned relationship manager, according to company activity domain.

#### 10. FEES, COMMISSIONS AND INTEREST IN ISSUING CARDS VISA Business in lei **VISA** Business in euro **10.1 Debit Cards for Corporate clients** PLATINUM MFM Card\*\*\* SILVER GOLD Annual card maintenance fee 15 euro 50 lei 100 lei | 300 lei 30 lei Commission for cash withdrawal \*\* VISA Business in lei **VISA** Business in euro **GOLD** SILVER **Platinum** Cash withdrawal for Raiffeisen Bank's ATM/MFM 0,75% plus 2,50 euro Cash withdrawal from other national and international ATM and national and international counters 0.40% min. 1 leu 10.2 Credit Cards for corporate clients **VISA Business Silver VISA Business Gold** Annual card maintenance fee 60 lei 200 lei Monthly card account statement fee -10 lei duplicate upon request 100 lei Overdue payment fee Standard Interest Rate 19,50% **VISA Business Silver VISA Business Gold** Commission for cash withdrawal \*\*

\*For the exceptional cases provided in the CGB at clause 4.2.1. letter (c), the following fees will be applied: intra-banking payments - 12 lei; Inter-banking payments in lei and SEPA -0.20% min. 50 lei - max. 500 lei; Inter-banking payments in foreign currency, non-SEPA-0.15% min. 75 lei - max. 2.000 lei

1.50% min 3 lei

Cash withdrawal fee for Raiffeisen Bank' ATM/MFM/

national and international ATM counters

<sup>\*\*</sup>Daily limit for cash withdrawals (according to the applicable legal regulations) via ATM/EPOS: 10.000 lei

<sup>\*\*\*</sup>Applicable to any type of amendment (for extension of validity and increase of amount the commission will be applied in addition to the standard commissions for issuance/extension of validity/increase of amount)

<sup>\*\*\*</sup>Applicable only for deposits at MFM